

# WHO LET THE DOGS OUT... IN???

## The Definitive Explanation of the SA/ESA Dichotomy

*April 10-April 28, 2017*



### ***(BACK BY POPULAR DEMAND!!!)***

You know the difference between a service animal (SA) and an Emotional Support Animal (ESA)... in theory. You know about the two questions you can ask (actually, you probably have them wrong, but we'll get to that!). You know that the ADA applies only to SA and that the FHA governs the rules for ESA's in the residence hall. But you still aren't always sure whether this is a SA or an ESA, what verification you can ask for, how to make a decision to allow/not allow the animal, or what kind of policies you should have in place. You NEED to take this class. EVERYONE needs to take this class. All will be explained!

The issues surrounding SA's and ESA's seem to be consuming our listservs and professional development interactions. No matter how often we remind each other of the rules, the next case seems just a little different (different animal, different housing options, different campus interpretation) and we end up going back at square one. Perhaps the problem is that we are too concerned with "case-by-case" consideration in these instances, instead of developing a **PROCESS** to follow in making those case-by-case decisions. So let's talk about PROCESS!

The discussion will include:

- 1) A review of the definitions of SA and ESA (including the stated exclusions under those definitions).
- 2) A parsing out of the legal parameters provided by the Department of Justice and the Fair Housing Amendments Act. (Hint: The ADA rules for service animals *never* apply to ESA's, and the FHAA should *never* be applied to SA's; you know that, but you don't always remember it when going through the process.)
- 3) Why you should never use the term "assistance animal" on campus or in any of your stated policies or procedures.
- 4) A process to handle the outliers – requests from puppy raisers, dogs in training, requests for multiple ESA's or strange species, bogus requests, and more.
- 5) What *should* and *should NOT* be included in an ESA policy, what to include in your policy regarding SA's (if you have one)... and why they should *never* be combined. We'll use the UNK settlement and approved policies as templates to develop your own.
- 6) Why (and how) to consider the presence of an emotional support animal outside of the residence hall, as an accommodation.

By the time we are finished, you will have a clear understanding how to sort things through for yourself. How you choose to use that information is, as always, up to you!

**TUITION: \$150**

## **THIS ONE IS FOR YOU!**

I wasn't planning to do this class again until the Fall. It sounds like there are some of you out there who need this NOW. So I'm going to offer it NOW for those who want to jump in. IT WILL BE OFFERED AGAIN IN THE FALL FOR THOSE WHO CHOOSE TO WAIT. If you REALLY want/need this class NOW, but (a) don't have the money to pay for it now; (b) can't get together everyone in the group that you would like to have sit in on this now; (c) can't get official approval to take the class this quickly, or (d) have any other problem with the timing but you REALLY want this class, contact me at [JaneJarrow@aol.com](mailto:JaneJarrow@aol.com) We'll work something out.

### **How Does The Class Work?**

Like all recent offerings from DAIS, this class will be conducted solely through a private class listserv. **THERE IS NO SYNCHRONOUS COMPONENT, NO OBLIGATION TO PARTICIPATE AT A CERTAIN TIME, OR FOR A GIVEN LENGTH OF TIME.** In fact, you don't have to actively participate (that is, add your comments to the discussion) if you would rather not. Lurkers are welcome here. Generally, each morning you will receive a "lesson", delivered through the class listserv, along with prompts for some discussion questions that might be of interest regarding the day's content. The lessons will provide both information/explanation and a wealth of online resources to explore at your leisure.

**NOTE!!!...** if you are taking this class *NOW* because you are desperate to have the information *NOW*... plan to spend the time each day to read, think, and incorporate the information in what you are doing!!!

### **A Word About Tuition Costs**

The tuition fee works out to about \$50/week for instruction. Keep in mind that this includes the "added value" of letting everyone from your institution who wants to come along sign on with you for that one-time payment of tuition (that is, if there are two of you who want to sit in on a class with a tuition of \$150, both get to sit in for \$150. If there are 10 of you, you all get to sit in for a single \$150 payment!). In other words, the tuition is not for an individual, but for an institutional contingent, no matter how large or small.

# Professional Development from DAIS



Disability Access Information and Support

## REGISTRATION INFORMATION:

Primary Contact: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

Institution: \_\_\_\_\_

Payment by: Institutional check \_\_\_\_\_ Institutional credit card \_\_\_\_\_

Personal check/credit card \_\_\_\_\_

### **WHO LET THE DOGS OUT... IN? The Definitive Explanation of the SA/ESA Dichotomy**

April 10-April 28

**Tuition \$150**

**Total before discount \_\_\_\_\_**

**(10% discount for members of AHEAD/WAPED)**

**TOTAL DUE: \_\_\_\_\_**

Checks should be made payable to:

**DAIS**

(Disability Access Information and Support)

and mailed to:

**2938 Northwest Blvd.**

**Columbus, OH 43221-0192**

DAIS is a sole proprietorship.  
The Tax ID # associated with any registration/payment is 348-38-2091.

If you wish to FAX a copy of the order to DAIS in order to assure your place in the class(es), to be followed by institutional payment, the FAX number is **270-477-9450**.

### **CREDIT CARD OPTION**

You can now pay for your purchase/tuition by credit card, using Mastercard or Visa (Print out, fill out, then FAX or mail the registration information above AND the Credit Card form)

## CREDIT CARD PAYMENT INFORMATION

Name of Primary Registrant \_\_\_\_\_

Institution \_\_\_\_\_

E-Mail: \_\_\_\_\_

Street Address \_\_\_\_\_

City, State/Province \_\_\_\_\_

Zip+4/Postal Code \_\_\_\_\_

Telephone \_\_\_\_\_ Text Telephone? Yes \_\_\_\_ No \_\_\_\_

**Total Amount Owed:** \_\_\_\_\_

Credit Card Type: \_\_\_\_ MC \_\_\_\_ Visa

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Card Holder's Signature:

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